



March 14th, 2023

To: Advanced Communications & Information Technology, Joint Cmte.
Stephen Meeks, Co-Chair
Mark Johnson, Co-Chair
Justin Boyd, Vice-Chair
Jeremy Wooldridge, Vice-Chair

Arkansas Legislative Council
Senator Terry Rice, Co-Chair
Representative Jeff Wardlaw, Co-Chair
Senator Ben Gilmore, Vice-Chair
Representative Bruce Cozart, Vice-Chair

From: Ralph T. Hudson, Chair
Information Network of Arkansas Board

Ref: Act 550 of 2015
A.C.A. 25-27-104 (a)(3)

Pursuant to Act 550 of 2015, I hereby submit the attached report of service authorizations and rates approved this day by the Board of the Information Network of Arkansas.

Signed: _____

Ralph T. Hudson, Chair
Information Network of Arkansas Board

Information Network of Arkansas
Legislative Report on Fee Changes as Required by Act 550 of 2015

Report for: Q1 2023

For this quarter, there were new fees for new services, as outlined in the attached **Electronic Online Service Authorization and Rate Request**.

New Services with convenience/user fees launched:	11
Changes to existing fees:	4
New services launched with no fee:	1
Compulsory/Mandatory User Fees:	0

About the Information Network of Arkansas

The Information Network of Arkansas is a public-private partnership formed by legislation in 1995. Arkansas code §25-27-101 establishes INA's mission to expand access to government services and information for citizens and businesses in Arkansas.

Since 1997, INA has developed and supports the ongoing operation of over 800 websites and online services on behalf of 116 Arkansas state government agencies, boards and commissions as well as 103 city and county government entities. Thousands of citizens use its services each year to process over 7 million secure online transactions.

Although INA is primarily funded through fees paid by citizens and businesses who choose to use its value added services, over 60% of services developed and supported by INA do not involve transaction fees.

The contract for management of these services was awarded to the Arkansas Information Consortium, LLC., a subsidiary of Tyler Technologies, through a competitive bid process in 1997 and again in 2011. INA's twelve-member board, whose members are appointed by the Governor, comprises both public and private sector representatives of key government and business interests and approves all fees charged for these services.

The INA board is represented by the following agencies and user associations:

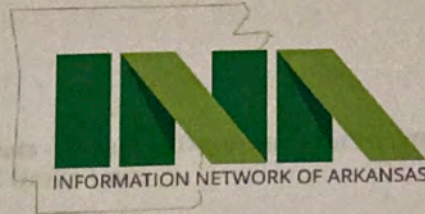
State Agencies

Arkansas Department of Finance and Administration
Arkansas Secretary of State
Arkansas Public Employees Retirement System
Arkansas Division of Information Systems
Arkansas Economic Development Commission
Arkansas Department of Labor & Licensing

User Associations

Independent Insurance Agents
Arkansas Society of CPAs
Arkansas Emergency Management Association
Arkansas Bar Association
Arkansas Bar Association
Arkansas Public Library Association

More information about INA, including a full list of services, can be found online at ina.arkansas.gov. More information about Tyler Technologies can be found at www.tylertech.com.



Electronic Online Service Authorization and Rate Request

Date Proposed: March 14th, 2023

Request Number: 2023-1

Period: Indefinite

Summary:

Consistent with the Arkansas statutes governing access to public records, the Information Network of Arkansas through its broad authority granted to it by A.C.A. §25-27-101 et seq., the Information Network of Arkansas' Contract No: SP-11-0143, the Network Manager's Proposal of the Arkansas Information Consortium, Inc. and the contract dated July 1, 2011, with any amendments thereto, between the Information Network of Arkansas and the Arkansas Information Consortium, Inc., being so authorized as Network Manager for the Information Network of Arkansas (INA) does request and recommend that the INA Board approve and authorize the Network Manager to create, implement and offer to the public the INA services proposed in this document. In addition, the Network Manager also requests and recommends that the INA Board approve the per record search fees per service offered. It is understood by all parties that the rates requested in this document per service are the maximum allowed and will be published in the INA fee schedule and Service Agreements. The Network Manager reserves the right at its own expense to offer any and all INA services at any rate less than the maximum amount approved in this and any future rate requests.

Request 1: Over the Counter Payments - Arkansas Department of Health
Arkansas Department of Health, Local Health Units

In accordance with the authorities cited above, and the interagency agreement between the Information Network of Arkansas and above named agencies, the Network Manager requests and recommends that in lieu of an administration and development fee that INA charges a fee according to the following schedule. This fee will offset the banking expense and the expense associated with application development.

Payment Method	Fee Structure	Fee Paid By
Credit Card	2.75%	End User
E-Check	N/A	End User
Subscriber	N/A	N/A

INA Board Action: ☒ Approve ☐ Disapprove

Comments:

Request 2: Over the Counter Payments - Local Government

Drew County Clerk

Osceola Police Department

Phillips County Clerk

Pulaski County District Court

Saline County Circuit Clerk

In accordance with the authorities cited above, and the interagency agreement between the Information Network of Arkansas and above named agencies, the Network Manager requests and recommends that in lieu of an administration and development fee that INA charges a fee according to the following schedule. This fee will offset the banking expense and the expense associated with application development.

Payment Method	Fee Structure	Fee Paid By
Credit Card	3% + \$1	End User
E-Check	N/A	End User
Subscriber	N/A	N/A

INA Board Action: ☒ Approve ☐ Disapprove

Comments:

Request 3: Online Payment Processing - Administrative Office of the Courts

Faulkner County District Court

Jefferson Juvenile Court

Van Buren District Court, Damascus

In accordance with the authorities cited above, and the interagency agreement between the Information Network of Arkansas and above named agencies, the Network Manager requests and recommends that in lieu of an administration and development fee that INA charges a fee according to the following schedule. This fee will offset the banking expense and the expense associated with application development.

Project Service	INA Portal Fee for E-Check Payments	INA Portal Fee for Credit Card Payments	INA Portal fee for Subscriber Payments	Portal Fee to be paid by
Court eFiling Payment Processing System (new eFilings)	\$5.00 per new eFiling payment processed	\$5.00 per new eFiling payment processed	\$5.00 per new eFiling payment processed	The \$5.00 fee will be deducted from the AOC \$20.00 IT fee assessed to the user for each new eFiling
Court eFiling Payment Processing System (subsequent eFilings)	INA will not apply a fee to any subsequent eFiling transaction payments	INA will not apply a fee to any subsequent eFiling transaction payments	INA will not apply a fee to any subsequent eFiling transaction payments	INA will not apply a fee to the AOC fee assessed to the user for any subsequent eFiling transaction payments

Request 4: Professional Licensing Payments - Enterprise Licensing Platform (ELP)

Department of Labor & Licensing, Motor Vehicle Commission

Department of Labor & Licensing, Athletic Commission

Department of Labor & Licensing, Auctioneer Licensing Board

In accordance with the authorities cited above, and the interagency agreement between the Information Network of Arkansas and above named agencies, the Network Manager requests and recommends that in lieu of an administration and development fee that INA charges a fee according to the following schedule. This fee will offset the banking expense and the expense associated with application development.

Payment Method	Fee Structure	Fee Paid By
Credit Card	3% + \$1	End User
E-Check	\$3	N/A
Subscriber	N/A	N/A

INA Board Action: ☒ Approve ☐ Disapprove

Comments:

Request 5: Online Licensing, 3rd Party Payment Integration

Department of Health, State Board of Chiropractic Examiners

In accordance with the authorities cited above, and the interagency agreement between the Information Network of Arkansas and above named agencies, the Network Manager requests and recommends that in lieu of an administration and development fee that INA charges a fee according to the following schedule. This fee will offset the banking expense and the expense associated with application development.

Payment Method	Fee Structure	Fee Paid By
Credit Card	3% + \$1	End User
E-Check	\$3	N/A
Subscriber	N/A	N/A

The Board Action: ☒ Approve ☐ Disapprove

Comments:

Request 6: Online Payment Processing
 Department of Health, State Medical Board

In accordance with the authorities cited above, and the interagency agreement between the Information Network of Arkansas and above named agencies, the Network Manager requests and recommends that in lieu of an administration and development fee that INA charges a fee according to the following schedule. This fee will offset the banking expense and the expense associated with application development.

Payment Method	Fee Structure	Fee Paid By
Credit Card	3% + \$1	End User
E-Check	\$3	N/A
Subscriber	N/A	N/A

INA Board Action: ☒ Approve ☐ Disapprove

Comments:

MARION COUNTY COLLECTOR'S OFFICE

Signature: *[Signature]*
 Linda Padgett, County Collector

Date: 1-16-2023

INA Board Action: ☒ Approve ☐ Disapprove

Request 7: County Tax Collector Online Payments
Marion County Tax Collector

In accordance with the authorities cited above, and the interagency agreement between the Information Network of Arkansas and above named agencies, the Network Manager requests and recommends that in lieu of an administration and development fee that INA charges a fee according to the following schedule. This fee will offset the banking expense and the expense associated with application development.

Marion County Collector's Office

Project Service	Payment Method	INA Portal Fee for Credit Card Payments	Amount Paid to Third Party Provider	Total Fee Paid by End User
Over the Counter (OTC)	Credit Card	2.6% with a \$1.50 fee for amounts less than \$55.56	1.0% with a \$0.50 fee for amounts less than \$55.56	3.6% with a \$2.00 minimum
Online Web Payment	Credit Card	2.6% with a \$1.50 fee for amounts less than \$55.56	1.0% with a \$0.50 fee for amounts less than \$55.56	3.6% with a \$2.00 minimum
IVR	Credit Card	2.8% with a \$2.00 minimum	N/A	2.8% with a \$2.00 minimum
Online Web Payment	eCheck	N/A	N/A	N/A

MARION COUNTY COLLECTOR'S OFFICE

By: _____

Signature

Carla Purdome, County Collector

Date: _____

1-16-2023

INA Board Action: ☒ Approve ☐ Disapprove

Comments:

Request 8: Approval of New Agency Agreement(s)

In accordance with the authorities cited above, the Network Manager requests and recommends that information developed by INA for online access from the following agencies be made available for search and download through INA at no fee, unless otherwise specifically approved in a separate Service Request.

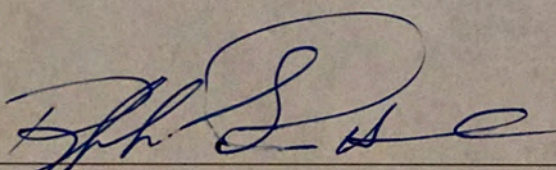
(MOU's - No transaction fees apply, no cost development of online services)

1. Arkansas Governor Sarah Huckabee Sanders' Website - governor.arkansas.gov

INA Board Action: ☒ Approve ☐ Disapprove

Comments:

Signed: _____


Ralph T. Hudson, Chair
Information Network of Arkansas Board

Date: March 14th, 2023